## **Network Monitoring and Measurement Workshop**

# Friday, 2 October 2015

time [id] title	presenter
08:30 [43] NOC and Network Documentation	

## <u>Day 5: Session 2</u> - NgREN Network Monitoring Center (11:00 - 12:30)

time [id] title	presenter
11:00 [44] Ticketing Systems for Helpdesks (RT)	

### Day 5: Session 3 - NgREN Network Monitoring Center (13:30 - 15:30)

time [id] title	presenter
13:30 [45] Ticketing Systems Labs	

### <u>Day 5: Session 4</u> - NgREN Network Monitoring Center (16:00 - 17:30)

time [id] title	presenter
16:00 [46] WACREN Trainers - Africa Training Initiative (ATI)	
16:30 [47] Workshop End - Evaluation and Certificate Ceremony	